IRISH BAROQUE

Irish Baroque Orchestra Donor Charter

As a charity seeking donations from the public the Irish Baroque Orchestra aims to comply at all times with the Statement of Guiding Principles for Fundraising.

We pledge to treat all our donors with respect, honesty and openness.

We commit to being accountable and transparent so that donors and prospective donors can have full confidence in the IBO.

We promise we will effectively apply your gifts to us for their intended purposes.

We commit that you, our donors and prospective donors will:

- Be informed of the organisation's mission, and of the way the organisation intends to use donated resources.
- Be informed of the identities of those serving on the organisation's governing board, and that the board will exercise prudent judgement in its stewardship responsibilities.
- Have access to the organisation's most recent financial statements.
- Be assured your gifts will be used for the purposes for which they were given and will receive appropriate acknowledgement and recognition.
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law.
- Expect that all relationships with individuals representing the IBO will be dealt with professionally.
- Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents.
- Have easily available the agreed procedures for making and responding to complaints.
- Have the opportunity for any names to be deleted from mailing lists and to be informed if the organisation intends to share the mailing lists with third parties.

• Receive prompt, honest and clear answers to questions you might have of the organisation.

If you would like to share feedback about any aspect of our work, please contact our CEO Aliye Cornish Moore:

- In writing at Irish Baroque Orchestra, National Concert Hall, Earlsfort Terrace, Dublin D02 N527
- By Email at <u>aliye@irishbaroqueorchestra.com</u>
- By Phone at 083 1173095